

DCA Pro Model DCA75 - Driver Problem “HP Printer (BIDI)”

If your DCA75 is showing as not connected and/or you see that the device has been wrongly recognised as an HP Printer (BIDI), then this fix is for you.

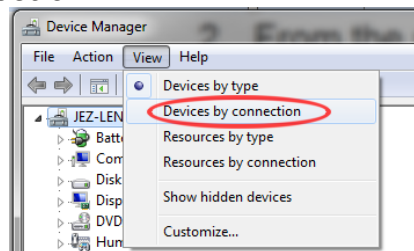
The Problem

It appears as though an HP Printer driver has been issued with the same PID/VID numbers as our DCA75. In theory this should not be possible as our PID/VID numbers were issued to us by Microchip Technology Inc. and should be unique for our device. This problem seems to affect Windows 7 systems.

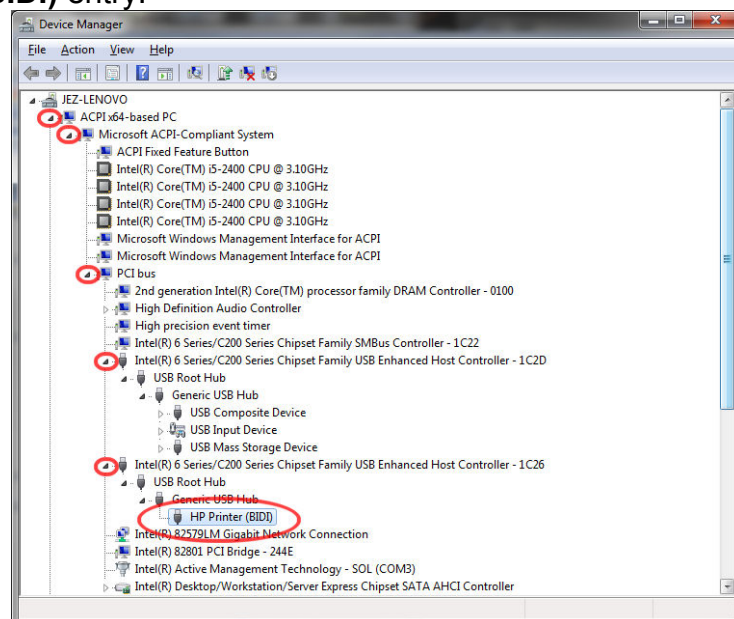
The Solution

Follow this procedure step by step. It's not as hard as it looks, but if you have any problems then please contact us and we'll assist you.

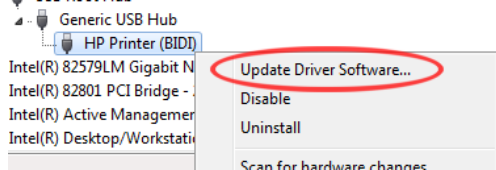
1. Disconnect your DCA75 from your PC.
2. From the start menu, type “**Device Manager**” and press Return.
3. The Device Manager should appear. Now click on the **View** menu and select the item **Devices by connection**:



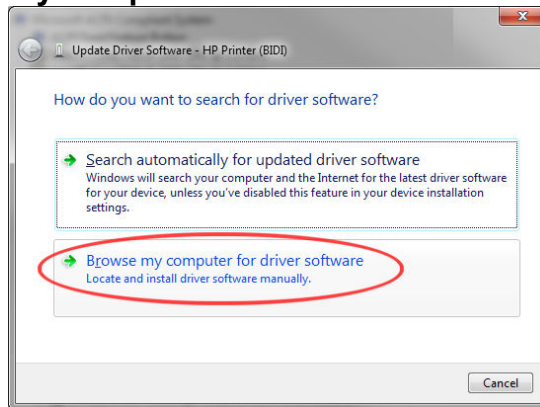
4. Now click on the little triangles to expand the tree enough so you can see the **HP Printer (BIDI)** entry:



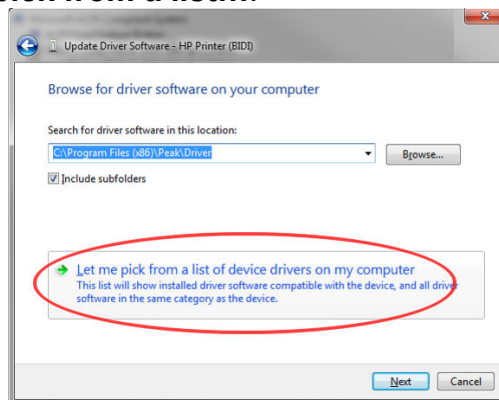
- Right-Click on the **HP Printer (BIDI)** and select **Update Driver Software...** :



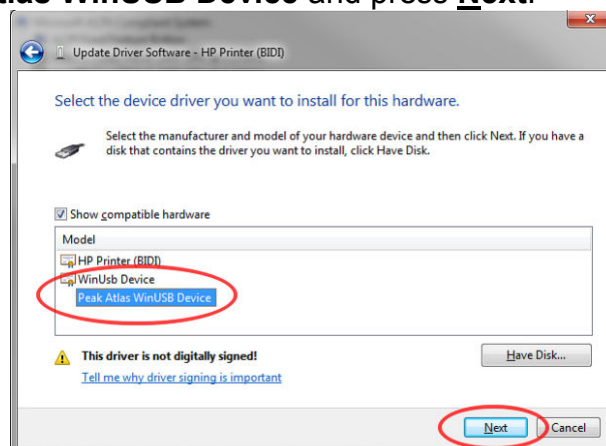
- Then select **Browse my computer for driver software**:



- Now select **Let me pick from a list...**:



- Click on **Peak Atlas WinUSB Device** and press **Next**:



- Now plug in your DCA75 and start the DCA Pro Companion Software.